

# *LIFE AFTER...*

*REGAINING YOUR BALANCE, SURVIVING  
THE RESET, AND (RE)BUILDING A  
GOVERNMENT THAT WORKS*

Cathilea Robinett | Executive Vice President



**GOVERNMENT TECHNOLOGY**  
CONNECTING AMERICA'S LEADERS  
**GOVERNING**

## The Oracle of Everything

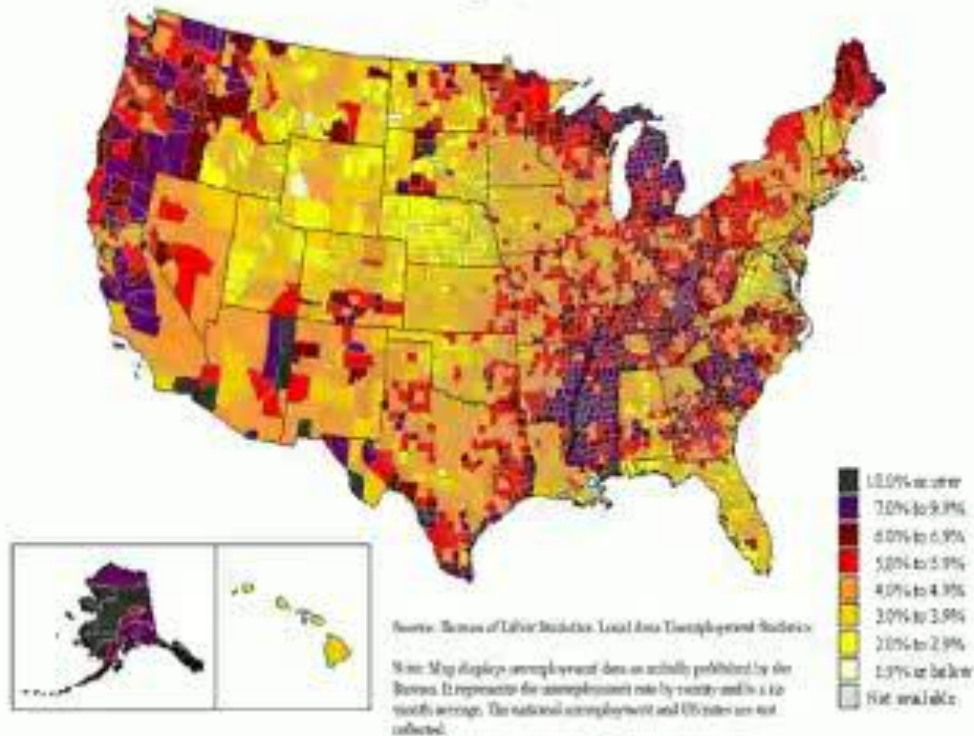


**“The future  
ain’t what it  
used to be.”**

- Yogi Berra (1925 - )



## Unemployment Rates by County January 2007 4.6%



# Current Budget Cuts

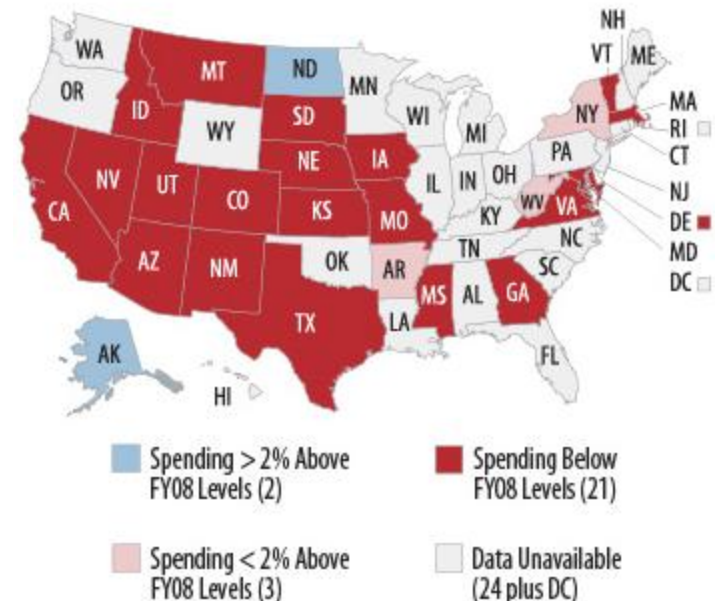
- **State Expenditures**

- State expenditures have grown 6.5 percent year over year
- The “New Normal” will be 3 to 4 percent once revenues rebound

- **Programmatic Cuts**

- 39 states have cut K-12
- 39 states have cut higher education
- 26 states have furloughed workers
- 17 states have consolidated technology

**Most States Propose FY12 Spending Below Pre-Recession Levels**



# In the Long Run

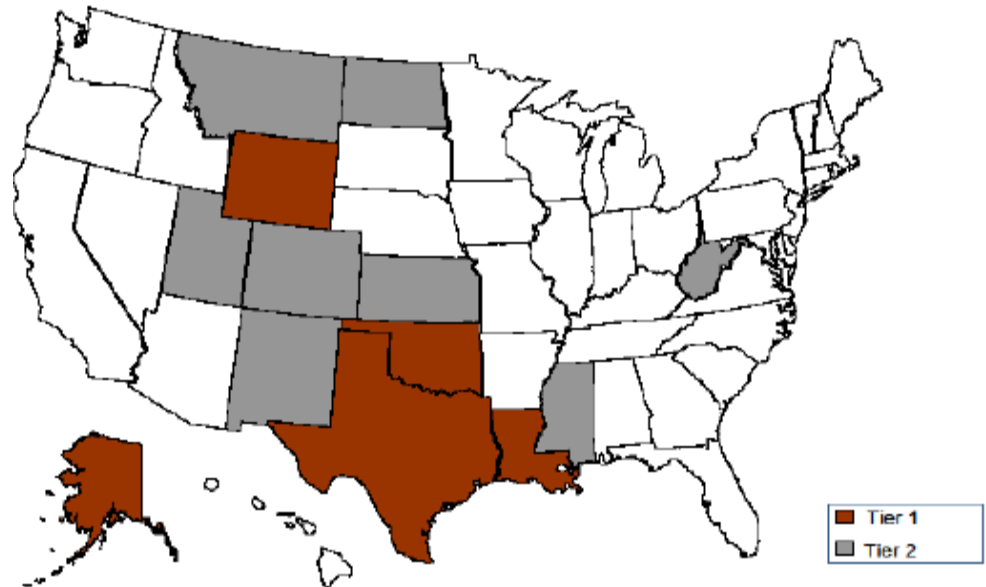
- **Revenues will rebound**
  - More modest spending
  - Strong opportunities for reform and cost-saving solutions
- **Reduced federal funding**
  - Living in a post Stimulus world
- **Increased focus on healthcare**
  - Growing healthcare costs
  - Medicaid growth and the looming Healthcare Reform Act
- **Procurement**
  - A move towards privatization
  - Strategic procurements
    - Pay for performance, strategic or volume purchasing
  - Cancelling contracts and renegotiating





# Who Emerges First?

- **Who will emerge first?**
  - States with natural resources, oil and gas
  - The National Association of Budget Officers has identified two tiers of states that will emerge out of the recession:
    - Tier 1: AK, OK, LA, TX, WY
    - Tier 2: MS, NM, WV, UT, CO, KS, MT, ND





# “The Big Reset”

A Governor’s Only Briefing by Director John Thomasian, Feb. 2010

## Stuff that works on the ground ...

**“Optimize the technology** state government already has. **Consolidate data centers** and processes (like payroll), **integrate and share services** across agencies, **use common platforms, aggregate multi-agency purchasing**, and require employees to fully take advantage of the technology available to them to do their job. Also, consider how technology can be used to **deliver services more efficiently and cheaply.**”



## Squeezing Every Dime ...



**“When budget dollars are tight, government leaders must look to technology to make the utilization of those dollars more efficient and more productive.”**

- Tom Pauken  
Texas Workforce Commission





To clean up the mess, it means ...

 **No Stovepipes**

 **No Duplication**

 **No Turf**

 **No Kidding**



# Reason for Optimism and How to Act on It

A STRATEGY PAPER FROM  
CENTER FOR  
**DIGITAL**  
GOVERNMENT

## ***LIFE AFTER...***

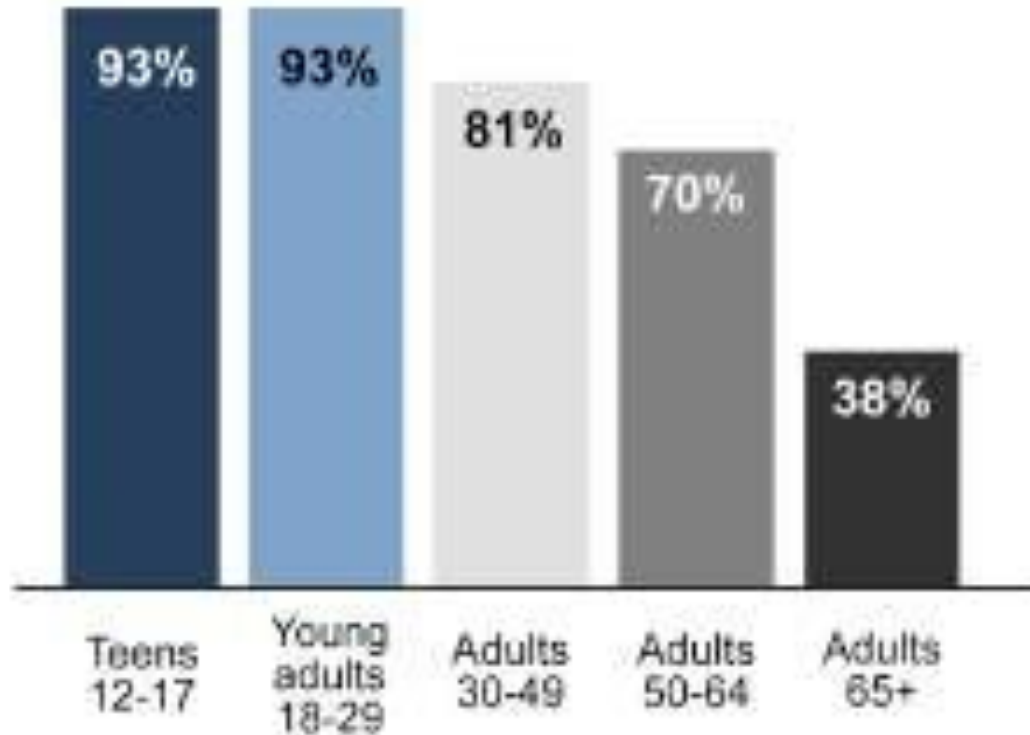
REGAINING YOUR BALANCE, SURVIVING  
THE RESET, AND (RE)BUILDING A  
GOVERNMENT THAT WORKS



**Simple & Engaging**  
**Social & Responsible**  
**Seamlessly Connected**  
**Shared**  
**Streamlined**  
**Sustainable**  
**Secure**  
**Smart**  
**Skilled**



## Who's online? The internet by age groups

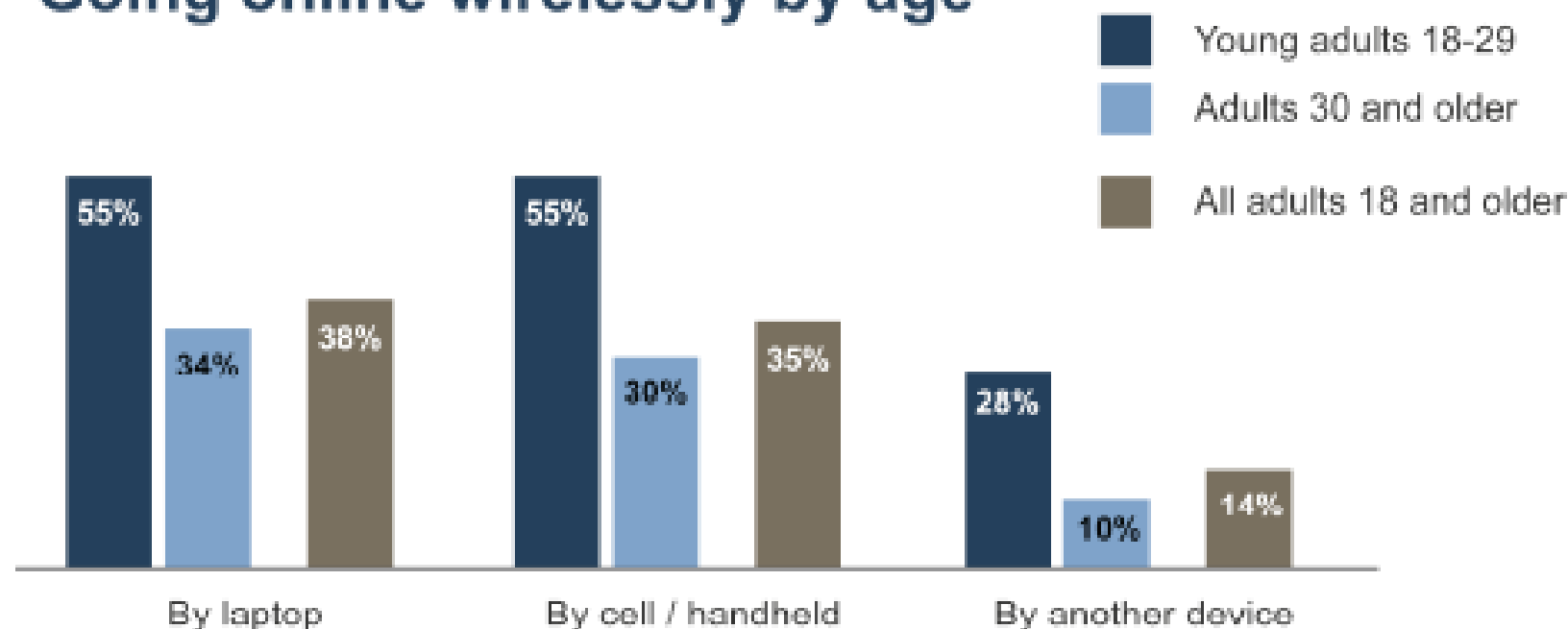


Pew Internet

Teens (12-17) data from September 2009.  
Adults (18+) data from December 2009.



## Going online wirelessly by age



Source: Pew Internet & American Life Project, September 2009 Tracking Survey, August 18-September 14, 2009. N=2,253 and the margin of error is  $\pm 2\%$ , based on all adults age 18 and older. Interviews were conducted in both English (n=2,179) and Spanish (n=74).



# Clearing the Clutter







THE OFFICIAL WEBSITE FOR THE STATE OF UTAH

Subscribers 24/7 Help Font Size: A A A

GOVERNMENT RESIDENTS VISITORS BUSINESS EMPLOYMENT EDUCATION ABOUT ONLINE SERVICES

LOCAL MEETINGS

LOCAL SERVICES

LOCAL GOVERNMENT

Not in Salt Lake City?

## Upcoming meetings in the area of Salt Lake City

- A** [Cancellation - Human Rights Commission meeting - Mar 18 @ 1:17 PM](#)
- A** [Civil Service Commission - Mar 18 @ 2:30 PM](#)
- A** [Library Board of Directors - Mar 18 @ 3:30 PM](#)
- B** [SCC Meeting - Mar 19 @ 7:15 AM](#)
- C** [Board of Education Meeting - Mar 30 @ 4:30 PM](#)
-  [Learn more about Public Meeting Notice](#)

March 2010

Su	Mo	Tu	We	Th	Fi	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	<b>A</b>	<b>B</b>	20
21	22	23	24	25	26	27
28	29	<b>C</b>	31			

[View more services, agencies in your area](#)

# NATHAN BALLENTINE

*"People, not Politics"*



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## The New Nathan's News



## Most Read Posts

Another visit with the "It Kids!" (Dutch Fork High)

Democracy 2.0: Connecting with the 21st Century American

Mark your calendar!

COMMUNITY UPDATE: September 2010

Join Us at the Irmo Community Prayer Breakfast

PERSPECTIVE

From the vault: Pub Politics April 2010



**Nathan's**  
Tweets



**Nathan on**  
Facebook

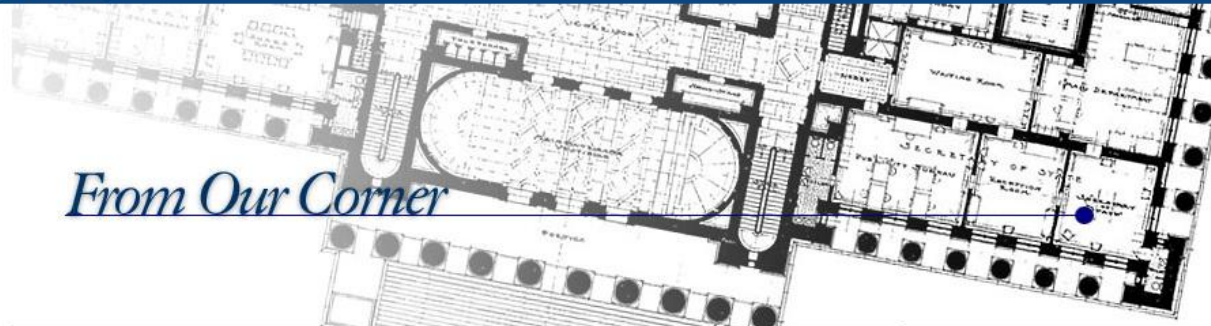


**Video Blog**



**Nathan's**  
Flickr Photos





## Becoming citizens on America's birthday

by Brian Zylstra | July 6th, 2010 2:29 pm | [No Comments](#)



### About this Blog

The Washington Office of the Secretary of State's blog provides from-the-source information about important state news and public services. This space acts as a bridge between the public and Secretary Sam Reed and his staff, and we invite you to contribute often to the conversation here.

[Subscribe](#)

### Photos



Done

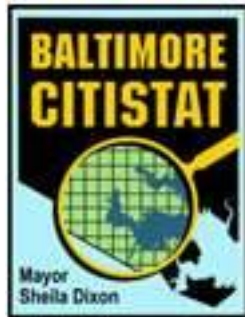
Internet

100%





# Your Performance is Showing



As went Baltimore,  
so goes the state



NYCStat  
Mayor's Office of Operations

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Search

Welcome to NYCStat

NYCStat is the City's one-stop-shop for all essential data, reports, and statistics related to City services. From this page you can access a wide array of performance-related information including Citywide and agency-specific performance, 311-related information, and interactive mapping features for selected performance data and quality of life conditions. A snapshot of the available information is provided below.

Access the [CPR Fact Sheet](#) to learn more about NYCStat and CPR.

Click on an icon or link below to navigate to the report content.

**CPR** **CPR: Agency Performance Reports**  
Review a dashboard of overall Citywide performance over time, as well as critical performance measures for more than 40 City agencies, and compare year-to-date and long-term trends.

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**CPR** **AGENCY PERFORMANCE REPORTING**  
Mayor's Office of Operations

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NYCStat Home

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Please wait...

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Select an Agency:  
Department of Finance

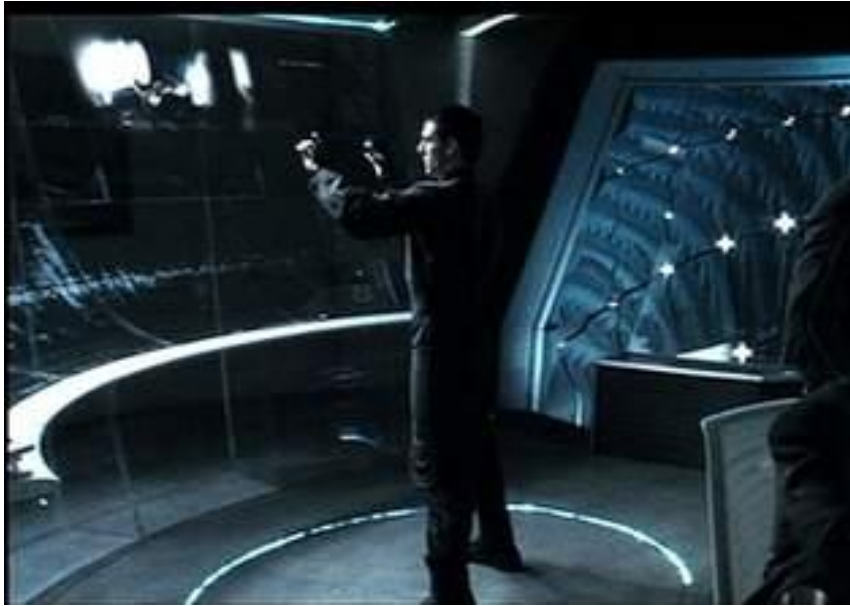
Agency Performance Report

Status	# of Indicators
Performance Improving or Stable	10
Performance Declining (< or = 10%)	2
Performance Declining > 10% (or Zero Tolerance)	4
New Indicator or Data Not Available	2
No Desired Direction (Neutral)	1



# Smarter Becomes A Reality

As Augmented Reality goes from Sci Fi to Popular Press



Minority Report, 2002



Esquire, December 2009





# Transparency: Mobile, Geospatial, Local



# That's MAY-nor to you: Recommend Improvements



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## Welcome to Manor Labs

*"The best way to predict the future is to invent it."*  
-Moliere





**BREAKING NEWS:** Manor Labs featured on White House Website  
Click for the article

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WELCOME TO MANOR LABS!

Find Us Online @







POLL


Do you like the City of Manor's new site built entirely on open-sourced technology?


[Review and comment on proposed solutions](#)


[Submit Ideas](#) on how we can do things better


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Community Home:

## All Departments


	Last Activity	Idea	Posts	Views
<a href="#">Utility Billing</a> Post ideas and solutions for the City of Manor Public Works Department	<a href="#">Idea</a> Post Recycling and Waste Services schedules online at 01/25/2010 09:51 AM CST	2	6	766
<a href="#">Information Technology</a> Post ideas and solutions for the City of Manor IT Department	<a href="#">Idea</a> test idea at 01/20/2010 09:33 PM CST	6	20	1529
<a href="#">Police Department</a> Post ideas and solutions for the City of Manor Police Department	<a href="#">Idea</a> Ban Texting while Driving at 02/03/2010 02:13 PM CST	18	49	2797
<a href="#">Administration</a> Post ideas and solutions for the City of Manor Administration Department (City Manager, City Secretary, Finance, etc.)	<a href="#">Thread</a> Re: city council at 01/19/2010 01:05 AM CST	4	8	793
<a href="#">Public Works</a> Post ideas and solutions for the City of Manor Public Works Department (Street, Water & Wastewater)	<a href="#">Idea</a> Manor Green Initiative at 02/05/2010 02:22 PM CST	13	32	1558
<a href="#">Development</a> Post ideas and solutions for the Development Department (Building Inspections, etc.) for the City of Manor.	<a href="#">Thread</a> Re: Home Address Number at 02/02/2010 05:56 PM CST	9	13	1083
<a href="#">Municipal Court</a> Post ideas and solutions for the Manor Municipal Court Department	<a href="#">Idea</a> Duress Alarm Panic Button at 12/15/2009 09:10 AM CST	3	5	458
<a href="#">Economic Development</a>	<a href="#">Thread</a> Re: Courting of the Grocery Store	11	55	2541


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RECENT IDEAS

 [Manor Green Initiative](#)

 [Dog Park](#)

 [Ban Texting while Driving](#)

 [Home Address Number](#)

 [Courting of the Grocery Store](#)



# Contests and the rise of the Citizen Coder

**The 50 State Project**  
New York | San Francisco  
Seattle | King Co.



**Apps for Democracy**  
An Innovation Contest



**THE NEW  
DATA  
ECOSYSTEM**



# 24 Hour Make Over



<http://www.caltrain>

CAL HENDERSON, A FEW FRIENDS  
AND A HANDFUL OF YAHOO! APIS

[illegible]

**lamCaltrain**  
BETA

<http://iamcaltrain.com>

**START**   **END**



### Northbound

11:32 - 139 local in 1 minute  
12:32 - 143 local in 1 hour and 1 minute  
13:32 - 147 local in 2 hours and 1 minute  
14:32 - 151 local in 3 hours and 1 minute  
15:32 - 155 local in 4 hours and 1 minute

### Southbound



# Data Sets and Feeds

DC.gov Service Request Center Area Residents Business & Non-Profit Visitors Media Government

## Data Catalog

For years the District of Columbia has provided public access to city operational data through the Internet. Now the District provides citizens with the access to 428 datasets from multiple agencies, a catalyst ensuring agencies operate as more responsive, better performing organizations. Use the data catalog below to subscribe to a live data feed in Atom format and access data in XML, Text/CSV, KML or ESRI Shapefile formats. Please note that by accessing the data catalog and feeds, you agree to our [Terms of Use](#). Please read before accessing the data. All data visualizations on maps should be considered approximate. The visualizations provided by this application include only records that can be mapped. If you have any questions or comments about the DC Data Catalog, please contact us at [citydw@dc.gov](mailto:citydw@dc.gov). Visit [DC FOIA page](#) for information on FOIA requests.

## Create Your Own Visualization using DC datasets

Free websites such as [Swivel](#) and [Many Eyes](#) allow users to create and share a variety of data visualizations. Below are the links to some interactive graphs and charts created based on DC datasets. You can create your own visualization using already uploaded datasets or slice and dice data the way no one did before. Please email us at [citydw@dc.gov](mailto:citydw@dc.gov) if you want your visualization to be featured on this page.

2009 Service Requests  
Building Permits Paid Fees  
Assessment Roll  
Recent Crimes in DC  
Crime Statistics by Offense Type  
Crime Statistics by Police District  
Crimes - tag cloud

To learn more about these visualization tools, [click here](#).

Disclaimer...

- ### Popular Downloads
- CJIS Juvenile Arrests and Charges 2009
  - CJIS Juvenile Arrests and Charges 2008
  - Completed Construction Projects 2009
  - Crimes Incidents (ASAP)
  - Current Construction Projects
  - ITSA Current Awarded Engagements
  - ITSA Current Open Requirements
  - Purchase Orders 2009
  - Purchase Orders 2008
  - Purchase Orders 2004-2007
  - Public Space Permits 2008
  - Public Space Permits 2004-2007
  - ITSA Current Awarded Engagements
  - Purchase Card Transactions
  - ITSA Current Open Requirements
- ### Custom Downloads
- 311 Service Requests
  - Building Permits
  - CJIS Juvenile Arrests and Charges
  - Completed Construction Projects 2009
  - Crimes Incidents (ASAP)
  - Current Construction Projects
  - DCPS Computer Deployment
  - Housing Code Enforcement
  - ITSA Current Awarded Engagements
  - Public Space Permits
- ### Live Data Feeds
- 311 Service Requests
  - CJIS Juvenile Arrests and Charges
  - Completed Construction Projects 2009
  - Crimes Incidents (ASAP)
  - Current Construction Projects
  - ITSA Current Awarded Engagements
  - ITSA Current Open Requirements
  - Purchase Orders
  - Registered Property
  - Registered Vacant Property
- Get updates in other formats...
- ### See it on Google Maps
- 311 Service Requests
  - Building Permits
  - CBEs active in ITSA Program
  - Completed Construction Projects 2007
  - Completed Construction Projects 2008
  - Completed Construction Projects 2009
  - Crimes Incidents (ASAP)
  - Current Construction Projects
  - DCPS Computer Deployment
  - Housing Code Enforcement
  - ITSA Current Awarded Engagements
  - Public Space Permits

## New design & features coming soon!

Subscribe to [Data Catalog News](#) feed to get updates. For Developers, we provide the [Data Catalog Description](#) and [Data Catalog Updates](#).

For more information on government operations and performance monitoring visit the [CapStat](#) website or view [Summary Reports](#).

**Text / CSV:** Use this format for easy access to the data. Text/CSV files could be opened by most desktop spreadsheet applications (e.g., MS Excel).

**Atom feed:** Better suited for consumption by automated programs capable of handling Atom files. Allows subscription to data feed for continuous updates. [Learn more about Atom](#). We support GeoRSS extension which includes location as part of a feed.

**XML:** Better suited for consumption by automated programs capable of handling raw XML files.

**ESRI:** Used for consumption by ESRI-compatible mapping applications. Most datasets in ESRI format are updated on a monthly or quarterly basis as they are not "operational" in nature.

**KML:** Used to display geospatial data in Google Earth, Google Maps, and similar applications.

## Maine.gov

GOVERNMENT FAMILY & HOME TRAVEL & RECREATION EMPLOYMENT BUSINESS

Home > Maine.gov DataShare

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## Maine.gov DataShare

Welcome to Maine.gov DataShare

How to use Maine.gov DataShare



The purpose of Maine.gov DataShare is to provide easy access to public data, increase government transparency, encourage public participation and collaboration in government. By making data readily available for research, analysis, and development of web tools and applications, we encourage new and creative approaches to the data. Maine DataShare will continue to evolve, so we encourage you to check back often and browse through the datasets. The success and the future

Maine.gov DataShare provides a catalog of public data that will include access to online data search tools, or the "raw" data in CSV (comma-separated) and/or KML formats. Datasets are searchable by category, agency, and keywords. Once in the catalog, click on the "name" (the name of the dataset) and you will be taken to a page with more details and meta-data about that specific dataset or tool. Please note that by accessing datasets offered on Maine.gov DataShare, you agree to the Data Policy, which you should read before

## Gov State of California

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### Popular Links

- Online Services
- Multimedia
- Grants
- Kids Corner
- Maps
- Morgan's Law
- Parks
- Small Business
- State Jobs
- Unemployment & Disability

### Related Links

- Digital Library Collection
- Facebook
- Gadgets/Widgets
- Government TV
- RSS
- Twitter

### Data

Access raw State data files, databases, geographic data, and other data sources. Raw State data files can be reused by citizens and organizations for their own web applications and mashups.

Looking for more data? If there is a dataset you would like to see included on this site, please [contact](#) us. Show us your app! If you have an application or mashup that uses our data, we would like to hear from you. We would like to feature examples on our site. Please [contact](#) us.

#### State Data Files

CSV, XLS, KML, and XLS

#### State Databases

Query via databases data.

#### Geographic Data

Map resources, charts, and graphs.

#### Data Sources

Local, federal, and other data.

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## utah gov

THE OFFICIAL WEBSITE FOR THE STATE OF UTAH

GOVERNMENT RESIDENTS VISITORS BUSINESS EMPLOYMENT EDUCATION ABOUT ONLINE SERVICES

### DATA

Home > Data

#### State Data Files

Download and mashup using state data in CSV, KML, and XLS formats.

[View State Data Files](#)

#### State Databases

Larger sources of state data allow you to access data from local government sources in Utah.

[View State Databases](#)

#### Geographic Data

Map resources, charts, and graphs.

[View Geographic Data](#)

#### Data Sources

Local, federal, and other data.

[View Data Sources](#)

#### Data Visualizations

See examples of how data can

#### Geographic Data Sources

KML files can be used to create

#### External Data Sources

Utah data is also available from

#### Utah Data

- State Data Files
- State Data Sources
- Local Data Sources
- Data Visualizations
- Geographic Data Sources
- External Data Sources
- Shared Utah Data Group

#### Follow Data.Utah.gov

For immediate notification when new data becomes available follow UtahData on Twitter.

#### More Data Sources

- Federal Data Sources
- Other State and Local Data Sources

#### Your Feedback

Was the information on this page helpful?



# Transparency: Is the Web by itself enough?

MONDAY, NOVEMBER 02, 2009

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REPORT FRAUD, WASTE & ABUSE

Connect With Us    



**RECOVERY.GOV**  
TRACK THE MONEY

Recovery.gov is the U.S. government's official website providing easy access to data related to Recovery Act spending and allows for the reporting of potential fraud, waste, and abuse.

HOME ABOUT ACCOUNTABILITY WHERE IS THE MONEY GOING? OPPORTUNITIES NEWS FAQs

RECIPIENT REPORTED AGENCY REPORTED

**U.S. TOTAL**  
for federal contracts, grants and loans as reported by recipients under Section 1512 of the Recovery Act



Roll over graph and map to see Recovery data. Click on any state for more data.

Indiana: FUNDS AWARDED: \$3,046,340,000; FUNDS RECEIVED: \$548,420,000; JOBS CREATED: 18876

View Recovery Information in Your Neighborhood

**NEW YORK STATE**

**NYWORKS**

recovery.ny.gov

Governor David A. Paterson

NYS Economic Recovery and Reinvestment Cabinet

New York State Information Related to the American Recovery and Reinvestment Act of 2009

Home  
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Handbook  
Factsheets  
Federal Grant Opportunities  
Innovation Economy Grants  
Recovery Cabinet  
Accountability  
Agency Guidance  
New York's Share  
Your Ideas  
Get Updates  
Resources and Links  
Certifications  
NYWORKS Webcast  
Summer Youth Employment

**One Year Report Economic Recovery in New York State (February 2010)**

- Report
- Press Release

**What's New:**

- Stimulus Oversight Panel First Quarterly Report
- The 2009 Summer Youth Employment Program
- County by County Stimulus Data and Analysis

**Welcome** Dear New Yorker,

On February 17, 2009 President Obama signed the **American Recovery and Reinvestment Act (ARRA)** to get our economy moving again. New York State is expected to receive \$32.2 billion for updating our infrastructure, improving our schools and training our unemployed. The pages of **recovery.ny.gov** will detail how we spend that money, and provide information for governments, organizations and other entities interested in applying for funding under ARRA. If you are an individual looking for assistance you





# Your Website...



## State Legislative Leaders Foundation

*Preparing the leaders of today for the challenges of tomorrow*

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 ok

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Upcoming  
Events

**Board of  
Directors**

Advisory Council

SLLF Staff

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### Board of Directors

The SLLF is governed by a board of up to 45 House Speakers, Senate Presidents, Majority Leaders, Minority Leaders, and Pro Tempores. Directors are elected to three year terms and are eligible for reelection. Legislative leaders may be nominated for membership on the board by a current director or on the recommendation of the President.

The Board meets regularly to review all ongoing SLLF programs and policies, approve the annual operating budget, oversee all fiscal audits, and discuss future SLLF initiatives.

### BOARD OF DIRECTORS 2010

#### CHAIR

[Hon. Lois M. DeBerry](#)

House Speaker Pro Tempore, Tennessee

#### VICE CHAIR

[Hon. Bob Stenehjem](#)

Senate Majority Leader, North Dakota

#### Directors

[Hon. B. Patrick Bauer](#)

Speaker of the House, Indiana

[Hon. Brian C. Bosma](#)

House Minority Leader, Indiana

[Hon. Sharon Weston Broome](#)

Senate President Pro Tempore, Louisiana

[Hon. Michael E. Busch](#)

Speaker of the House, Maryland

[Hon. Glenn Coffee](#)

Senate President Pro Tempore, Oklahoma

[Hon. Martin M. Looney](#)

Senate Majority Leader, Connecticut

[Hon. Ray Merrick](#)

House Majority Leader, Kansas

[Hon. Thomas V. Mike Miller, Jr.](#)

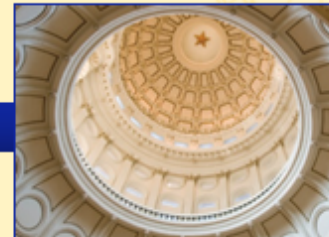
President of the Senate, Maryland

[Hon. Elizabeth H. Mitchell](#)

President of the Senate, Maine

[Hon. Terie Norelli](#)

Speaker of the House, New Hampshire



### Calendar

**August 18 - 22**

[Transatlantic Leadership Forum](#)  
Dublin, Ireland

**Sept. 30 - Oct. 3, 2010**

[SLLF Leadership Summit](#)  
[Democracy 2.0:](#)  
[Connecting with the 21st](#)  
[Century American](#)  
University of Massachusetts  
Boston, Massachusetts

**December 3 - 5, 2010**

SLLF Board Meeting /  
Leadership Forum  
(SLLF Directors and Advisory  
Council members)  
Las Vegas, Nevada

**January 13 - 16, 2011**

New Speakers Orientation

**March 31 - April 3, 2011**

SLLF Issues Summit  
UNC Chapel Hill, North Carolina

**June 23 - 26, 2011**

SLLF Leadership Summit  
Notre Dame University  
South Bend, Indiana

# Your Website... Made Instantly Transparent

A project of **Sunlight Foundation** (Who is the Sunlight Foundation?) Join Our Mailing List  Your Email  Your Zip

Run Poligraft from any web page with this bookmarklet  
Drag to your bookmarks toolbar  **POLIGRAFT**

**Poligraft**

Share these Results <http://poligraft.com/AsNe>

## Board of Directors - State Legislative Leaders Foundation

Original Source: [www.sllf.org](http://www.sllf.org)

The SLLF is governed by a board of up to 45 House Speakers, Senate Presidents, Majority Leaders, Minority Leaders, and Pro Tempores. Directors are elected to three year terms and are eligible for reelection. Legislative leaders may be nominated for membership on the board by a current director or on the recommendation of the President.

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Hon. Brian C. Bosma  
House Minority Leader, Indiana

Hon. Sharon Weston Broome  
Senate President Pro Tempore, Louisiana

Hon. Michael E. Busch

## The Report

### Points of Influence

Graphs for politicians represent campaign contributions while graphs for organizations represent aggregate campaign contributions made.

**BOSMA, BRIAN C**



**Top Contributing Industries**  
Misc. Business,  
Finance/Insurance/Real Estate,  
Health

[Learn More »](#)

**Elizabeth H Mitchell (D)**



**Top Contributing Industries**  
Finance/Insurance/Real Estate,  
Lawyers/Lobbyists,  
Misc. Business

[Learn More »](#)

**FITZGERALD, JEFF**



**Top Contributing Industries**  
Finance/Insurance/Real Estate,

## CONTRIBUTIONS, 1993 - 2008 \$2,049,801 RECEIVED

### IN STATE VS. OUT OF STATE in dollars



### TOP INDUSTRIES

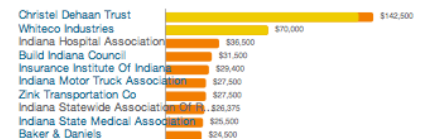
[opensecrets.org](http://opensecrets.org) and [followthemoney.org](http://followthemoney.org) classify contribution data into 13 broad sectors.



### INDIVIDUALS VS. PACS in dollars



**TOP CONTRIBUTORS** ■ Employees ■ PAC includes contributions from an organization's employees, their family members, and its political action committee.



For more information on contributions: [FollowTheMoney.org](http://FollowTheMoney.org) [TransparencyData.com](http://TransparencyData.com)

**Launched  
August 2010**

# Migrating to Single Systems – WA State

## EMPLOYMENT SECURITY (LABOR)



- May 2010 – Replaces WA MMIS and processes all medical and nursing home, including claims, eligibility inquiries, and adjustments for 14,000 health providers.
- 2012 – Will replace WA DSHS home-care and nonmedical payment system.

## EMPLOYMENT SECURITY (LABOR)



- WorkSource and WorkforceExplorer are public facing services in front of a streamlining modernization effort to replace 19 employment systems with a single workforce and unemployment system.





- ✓ In **Washington State**, 153 boards and commissions have been targeted for elimination as part of a larger reform effort.
- ✓ **New York** executive budget includes seven proposals to merge or consolidate State agencies and public authorities, producing full annual savings of \$14.8 million.
- ✓ **New Jersey's** 700 boards, authorities and commissions are being dragged from obscurity into the crosshairs of Gov. Chris Christie, who has slashed their spending and ordered a broad review that could put some out of existence.
- ✓ Reviews underway in **Oregon, Nevada, Louisiana, Iowa** and expected to expand to up to two-thirds of states ... including recent chatter about **Texas**.
- ✓ In May, **Michigan** unveiled its most recent consolidated agency that combines technology, management and budget. The merger brings the number of Cabinet agencies to 15 — down from the constitutional cap of 20 but short of the target of eight.





**Better together?**

*A little chocolate ...*



*... and a little peanut butter.*



Department of  
**Management & Budget**

A New Department of Technology, Management and Budget came into being on March 1, 2010

The key to Michigan's Cabinet consolidation is a better understanding of what lies underneath: 6,000 state-managed programs, as well as their budgets and personnel – all visualized through a system informally called "the tool" that allows policymakers to explore scenarios for effective combinations.

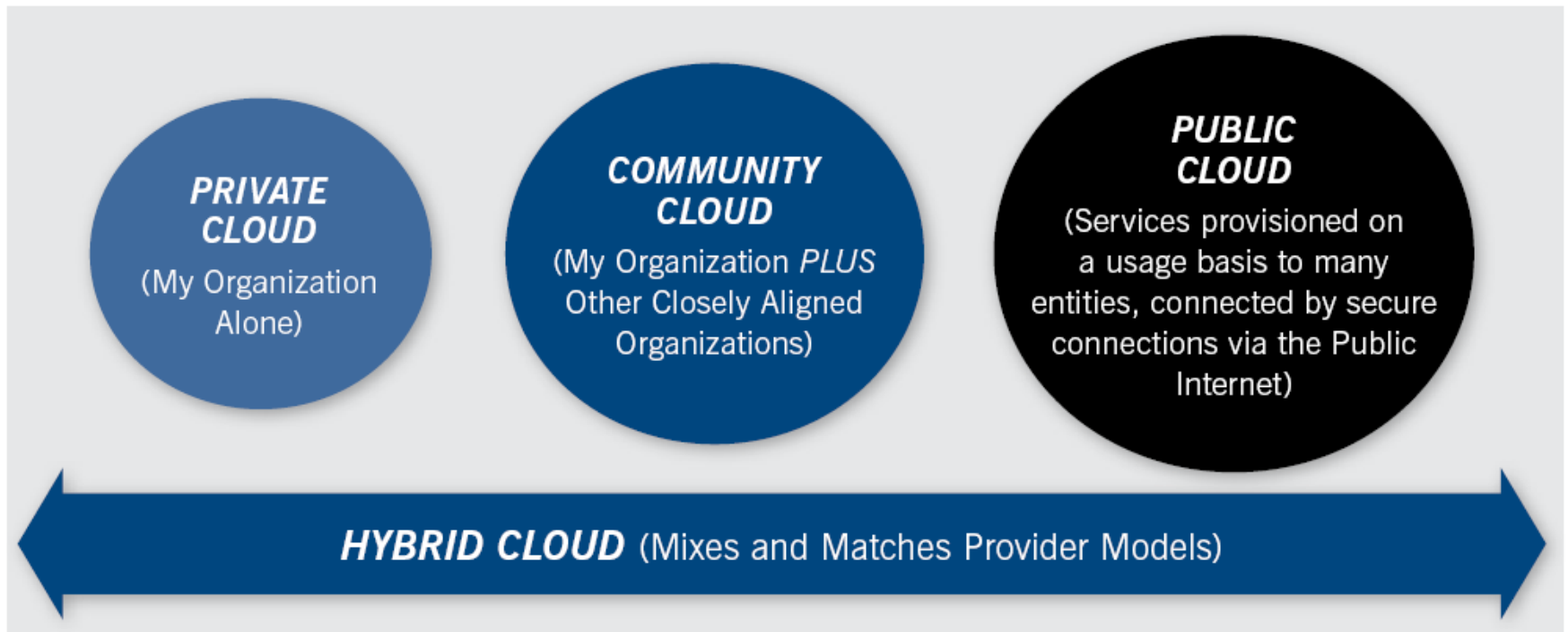




- Ohio is the first state in the nation to implement a state government shared services center. A dedicated team of Leads, Coaches, and Associates, are the pioneering force behind Ohio Shared Services.
- The Ohio Shared Service Associates work in teams called self-directed work teams. Self-directed work teams are a group of employees that are empowered to manage day-to-day work with minimal direct supervision. Together, these teams identify continuous improvement opportunities and complete tasks using metrics to help guide work efforts.



# Not “One-Size-Fits-All” in the Cloud





pennsylvania PA

The Commonwealth of Pennsylvania is using a shared services model and supplier relationship management software to reform procurement. Following a private sector virtual enterprise model, COPA consolidated procurement resources for the state into a center that includes teams of commodity based specialists who have achieved \$40+ million in savings and a ROI of 300%.





# Release of National Broadband Plan



Google Fiber for Communities

"We are being bombarded by constituents asking us to participate. When mighty Google speaks..."

- Unnamed local government CIO

## Google 1G Fiber to Home in Pilot Communities





# Thanks a billion.

Over 1 billion downloads in just nine months.  
Only on the App Store.

iPhone Apps	130,000
Android	16,000
Blackberry	8,000

## Mobile Devices

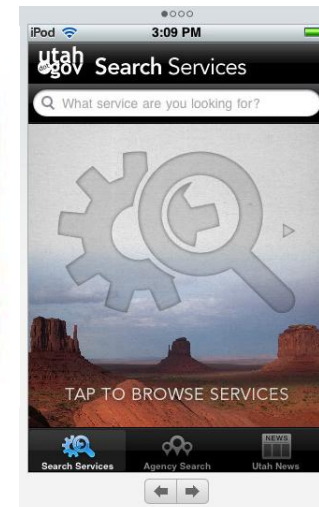
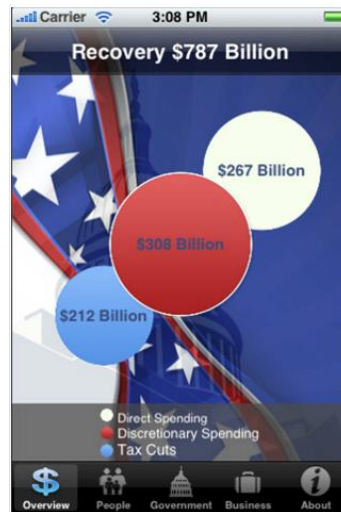
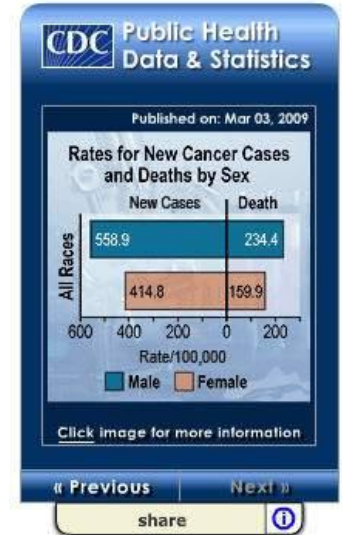
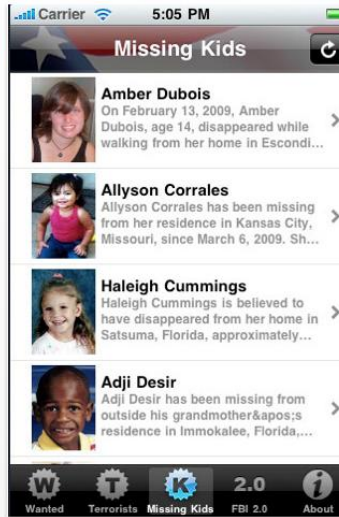
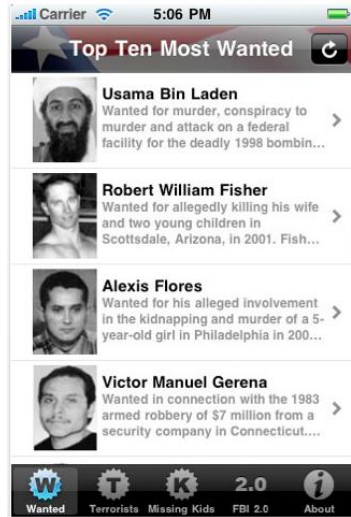
Cell Phones	276.6 million
including	
Smart Phones	192 million
iPhones	30 million

# 89.0%

penetration rate is hard to ignore




# Seizing the fifth screen





[App Store](#) > [Utilities](#) > [YinzCam, Inc.](#)



## iBurgh

### Description

iBurgh allows the residents of Pittsburgh to stay in touch with their City government by reporting incidents conveniently and quickly even while residents are on the go.

[YinzCam, Inc. Web Site](#) > [iBurgh Support](#) >

[...More](#)

**Free App**

Category: Utilities  
Updated Sep 27, 2009  
Current Version: 1.1  
0.2 MB  
Languages: English  
Seller: Daniel Burrows  
© 2009 YinzCam, Inc.

**Rated 4+**

**Requirements:** Compatible with iPhone. Requires iPhone OS 3.0 or later.

### What's New in Version 1.1

- Improved GPS Accuracy
- Integrated Maps to be able to pinpoint incident location
- Certain usability features improved




### Customer Ratings

Rate this

Current Version:  
99 Ratings

★★★★★	26
★★★★	6
★★★	14

### Screenshots









**Know ROWE**  
The Results-Only Work  
Environment



**Go ROWE**  
Implement ROWE in  
your workplace



**ROWE Blog**  
From the minds of Cali  
and Jody



**About**  
Meet the team behind  
the movement

**ROWE – Where people are paid for productivity, not time spent “at work”**

Create an energized, disciplined, and happy workforce. [LEARN MORE »](#)

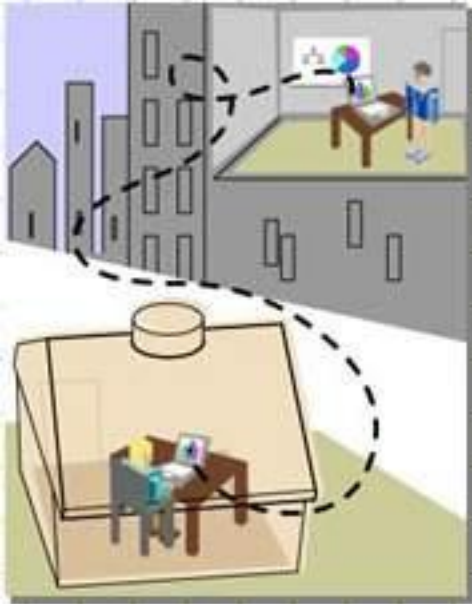
**“This is a total change in culture about the way work has been -- the X and Y generations coming up aren't content coming to work here and working 8-4:30 sitting in a cube. You have to be an attractive employer and you have to be able to offer stuff. No one comes here for the money. They come to work because they want to make a difference.”**

- Deb Truesdell, HSPHD's ROWE and telework manager

Hennepin County, Minnesota, has transitioned 1,400 of 2,700 Human Services and Public Health Department employees to a new style of working known as ROWE.



# State Telework Policies to Curb Cyber-Security Risks



California joined Virginia, Arizona, Utah and others in making public service safe for telework, or the other way around.

In the best telework programs:

- Agency compliance with enterprise security is certified;
- Agencies have well-developed evaluation procedures; and,
- Agencies have strong yet flexible policies that balance agency needs with employee preferences; and,
- A training program for everyone.



# Your Guide to Life After ...



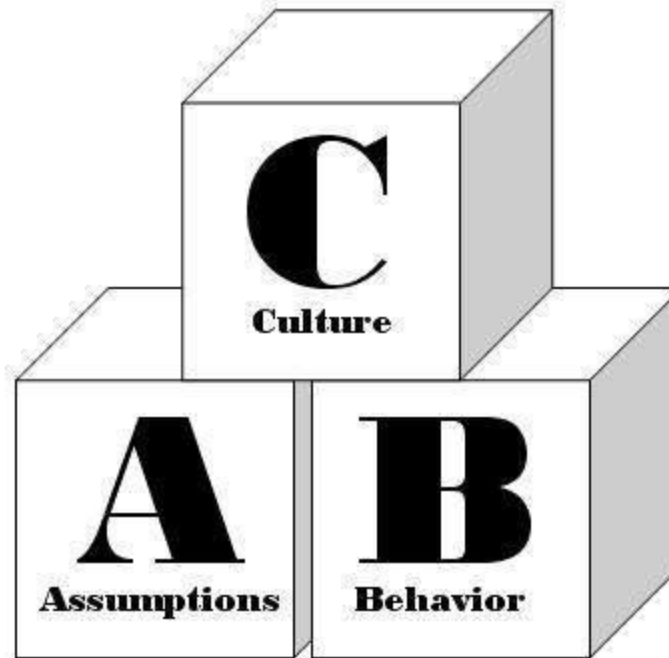
Available as a free download at  
[www.centerdigitalgov.com/papers](http://www.centerdigitalgov.com/papers)

or

[www.govtech.com/gt/papers](http://www.govtech.com/gt/papers)



# Change the Culture by Changing Behavior



© 2004, Center for Digital Government







# *LIFE AFTER...*

*REGAINING YOUR BALANCE, SURVIVING  
THE RESET, AND (RE)BUILDING A  
GOVERNMENT THAT WORKS*

Cathilea Robinett | Executive Vice President

[crobinet@erepublic.com](mailto:crobinet@erepublic.com) | 916.932.1300



**GOVERNMENT TECHNOLOGY**  
CONNECTING AMERICA'S LEADERS  
**GOVERNING**